

# Selecting Inclusive Images

For creatives in all departments!



**Acacia Betancourt**

She/her

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# About Brevity & Wit

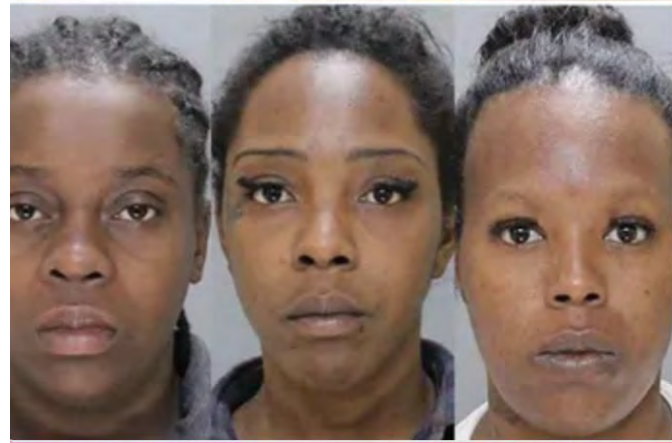
- Operating since 2016
- Unique approach combines design thinking, behavior change science, and IDEA
- Clients span media, international NGOs, and professional services firms



Why do images *matter*?







As creators, we have **power.**



What do we actually need to  
**do differently**  
when we choose or create images  
in our work?





In society, the lighter the skin color,  
the higher the acceptance.

*Source: Perceptions of Ethnic Minorities and Self Perceptions*





For today, let's think of people as characters.

**White people** = *Main*  
**Everyone else** = *Supporting*



# The Default

“Main character”

White (or light-skinned)

Thin.

Young.

Conventionally  
attractive.

Non-disabled.\*\*

Straight.\*\*

Cisgender.\*\*

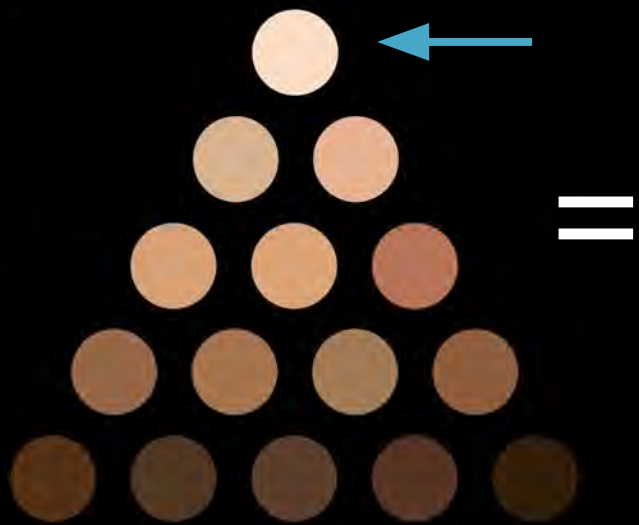
\*Men get centered most often

\*\*Not all identities are visible



**The  
Default**  
"Main character"





How does this  
photo perpetuate  
**white centering**?





1

The “default” white man is larger, and in the foreground. He is in focus. This indicates that he is the most important. He is the “main” character.





# 2

The other three people are in the background. They are blurry and smaller, indicating they are less important.

They are “supporting” characters.



# 3

Two of them are women, both of whom are women of color.

The Black woman is seated and lower, indicating she's less important than the Latine woman.



As creators, we have the power to  
**make our culture more inclusive**  
through the images we choose.







**Diversity = Reality**

# Observing Stock Images



# Ask yourself:

Who is presented as the **main** character(s)?

Who is presented as the **supporting** character(s)?

What is the ratio of white people to people of color?

How are they presented in the photo?

What message is the image sending about race, gender, sexuality, religion, age, ability, or body shape?

Who is missing?









QUEER EYE











# How to *Intentionally* Choose Inclusive Images



## *My process for selecting images:*

1. Discuss photos with the client. Who should be centered?
2. Make a list of types of photos that will work best for theme.
3. Spend lots of time JUST searching, collecting images.
4. Look at photos as a group, put in thoughtful order.
5. Ask myself “Who is missing?” and make swaps.





## Project themes examples from clients:

- Women using different types of transportation
- Disabled people enjoying everyday activities
- Yoga that is for everyone, and every type of body
- Mental health of kids and teens
- DC residents struggling with homelessness



**I ask myself:**

***“How can I make the people  
I feature look as strong, happy,  
and human as possible?”***

***Protect their dignity.***









**Generic search terms won't offer much intentional diversity.**

*Person leading a meeting*









**Specific is okay, and will give you better results.**

*Mature Black woman leading a meeting*





Close filters

woman pilot

South Asian Black African African American Chinese East Asian Japanese Native American Pacific Islander Southeast Asian Hispanic Brazilian Middle E

Filters by non-editorial images with model releases

# Woman pilot images

16,191 woman pilot stock photos, vectors, and illustrations are available royalty-free. See woman pilot stock video clips

female pilot pilot crew pilots pilot woman standing baby in uniform women aircraft pilot different professionals vector pilot and flight attendant child occupation surprise fashion

## Ethnicity

- African
- African American
- Black
- Brazilian
- Chinese
- Caucasian
- East Asian
- Hispanic
- Japanese
- Middle Eastern
- Native American
- Pacific Islander
- South Asian
- Southeast Asian
- Other

Show less

## Age

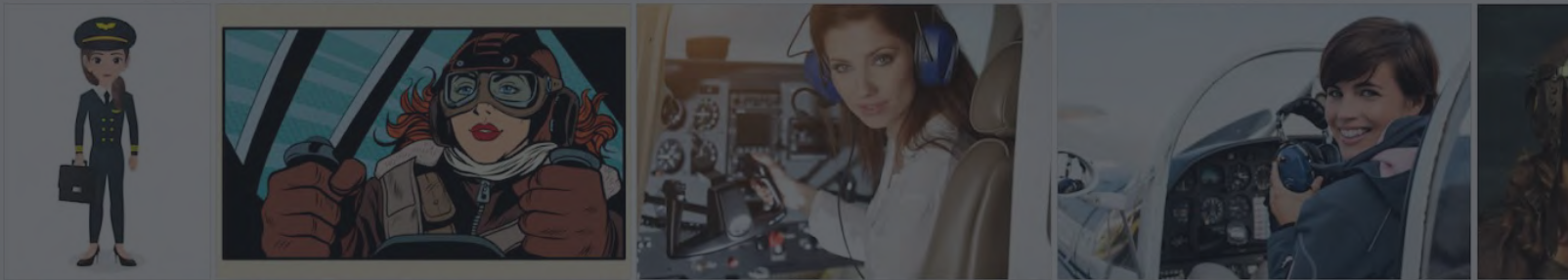
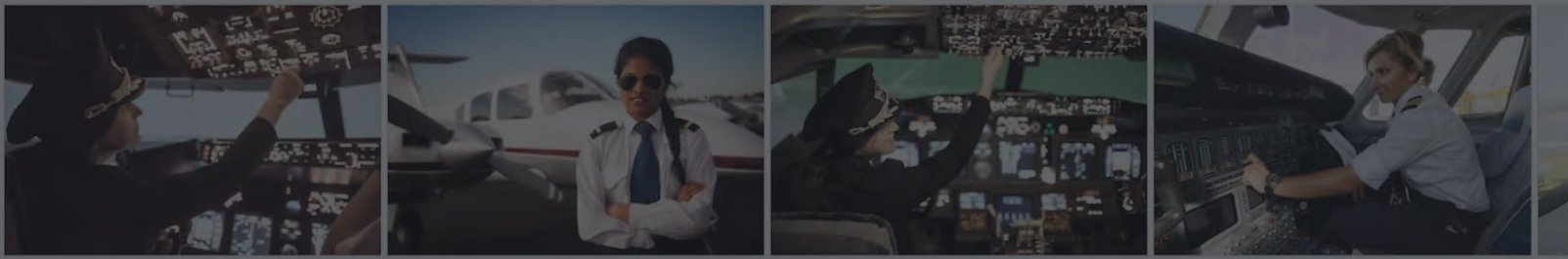
- Infants
- Children
- Teenagers
- 20s
- 30s
- 40s
- 50s
- 60s
- Older

## Gender

- Male
- Female
- Both

## Number of people

- 1
- 2
- 3
- 4+



# Demographic Checklist

Include a range of:

- ✓ **Races:** Black, Latine/Hispanic, Indigenous, Asian, Middle Eastern, White, Mixed
- ✓ **Genders:** Mix of men, women, transgender, non-binary and other genders
- ✓ **Ages:** Babies, kids of all ages, teens, young adults, adults, older people
- ✓ **Abilities:** Various physical or mental abilities
- ✓ **Body types:** All bodies look different! Reflect reality.
- ✓ *Pregnant people, religious clothing (hijab), different types of families, non-traditional jobs or roles*





# Examples from Brevity & Wit



# 2022 IMPACT REPORT



Hikers, Mount Mitchell State Park, Burnsville-Ten to Try

Woven into the select projects of this year's impact story is YOU. Every day we wake up with you—the people of North Carolina—on our minds. You're the heart of every story we tell, every resource we develop and every partnership we make. Your spirit guides us as we uphold our mission to educate, inspire, inform and entertain the diverse communities that make up our great state. We exist because of you, our viewers, supporters and partners. With you, we've expanded our reach beyond the broadcast signal to better serve all North Carolinians, amplifying more voices and connecting more people along the way. As PBS North Carolina's new CEO and general manager, I proudly stand with you as we work to ensure that our statewide public media network continues to shine as a trusted beacon for all who call North Carolina their home.

—DAVID CRABTREE, *CEO and General Manager*



Participants, Rootle Community Event-Raleigh



# We begin with **YOU** //

## OUR COMMITMENT:

As your homebase for the best of PBS and as your partner for securing a bright future for North Carolinians of all ages, PBS North Carolina nurtures a culture of belonging. We're committed to promoting equity and mitigating bias on a systemic level. We do this by designing and creating content that is reflective of and accessible to our diverse communities and by developing Diversity, Equity, Inclusion and Belonging (DEIB) initiatives and resources with and for our employees.

*Participants, Rootle Community Event-Wilmington*



## OUR REACH:

**14+ million**  
viewers in NC and  
surrounding states

**3rd largest**  
PBS member station in the U.S.

**1 million**  
weekly broadcast viewers

**140 million**  
PBS KIDS streams annually  
by NC households

**2,725**  
hours of local programming aired

**95K+**  
members





## Connecting with Hispanic Families

PBS North Carolina is committed to providing early childhood resources to all communities. Eighteen percent of children in NC are Hispanic and increasing annually. PBS NC created a multiplatform marketing campaign to connect with North Carolina's Hispanic families. A targeted and strategic plan was launched to thoughtfully identify key Spanish-language media outlets and to create Spanish-language promotional materials to increase awareness of and enhance engagement with Bright by Text, a custom parenting support service that delivers bilingual tips, activities and local event information via text to their cell phones.

**606,080** impressions of the digital display ads on CarolinaParent.com and retargeting ads, resulting in 734 clicks to the Bright by Text website to subscribe

**2,550,000** impressions of register tape ads in Dollar General stores across the 17 NC markets where our target audience segments live

**1,860,500** impressions across 79 total bus routes in the 4 markets where transit ads were placed

#### **SUPPORTING PARTNER:**

The F.M. Kirby Foundation

*"PBS North Carolina has remained a steadfast provider of reliable information and educational programming in the state, serving citizens with honesty and integrity. The Foundation is proud to continue support of PBS NC as you strive to strengthen and expand your connection with North Carolina's Hispanic families, increasing your outreach to inspire and educate the next generation."*



## Black Issues Forum

A dynamic platform for Black voices in North Carolina, Black Issues Forum is our longest running public affairs program. For more than 35 years, it has earned the reputation as a trusted space for dialogue and engagement around issues critical to the Black community.

Led by a seasoned team of producers, *Black Issues Forum* considers global, national and local issues through an African American lens. Every week guests, who range from scholars, policy analysts and educators to government officials, community leaders and activists, offer honest, thoughtful perspectives around matters of equity, dignity, fairness and justice. *Black Issues Forum* has seen an increase in average broadcast viewership of Black, Asian and Hispanic audiences.

**315,413** social media impressions

**6,639** streams on PBS App

**8,675** streams on YouTube

**2,947** website pageviews

**773K+** statewide broadcast impressions

#### **SUPPORTING PARTNER:**

Z. Smith Reynolds Foundation

# Your ADVENTURE //

The human spirit yearns for inspiration and is drawn to the prospect of curiosity and what is beyond our comfortable spaces and knowledge. At PBS North Carolina, we believe in stoking that curious spirit in each of our neighbors with stories and experiences that enlighten minds, enhance lives and foster our well-being and understanding of each other in the world.

Lakota John, Featured Musician,  
Music at the Museum



## 2,559

PBS North Carolina hosted **19 program screenings** complemented by dynamic community-driven panel discussions throughout the year. This resulted in **5,879 interested individuals** and **2,559 attendees who are now engaged and inspired community members.**





## Visibly Speaking

Sharing the thought-provoking, meaningful and often unknown stories from communities across the state is a hallmark of PBS North Carolina. The Z. Smith Reynolds' "Inclusive Public Art Project" provided the perfect partnership and platform for PBS North Carolina to produce the compelling five-part series *Visibly Speaking: NC's Inclusive Public Art Project*, which follows the creation of projects that honor the often-overlooked stories of Black, Indigenous and Latinx communities. The series reached an expansive audience through broadcast, digital and live event platforms.

We hosted a free virtual screening of the series' first episode and a panel discussion moderated by PBS North Carolina's Director of Original Productions Heather Burgiss about the positive impact of art on communities. Panelists included local artists Cornelio Campos (lead artist of a mural made with the Latinx community in Durham) and Owens Daniels (artist of photomosaics that honor the legacy of a landmark hospital that served Black residents in segregated Winston-Salem) as well as Maurice "Mo" Green, Executive Director of the Z. Smith Reynolds Foundation, and Kim Previa of the Z. Smith

**1,572,968** impressions and reach  
**171,267** statewide TV impressions  
**153,000** video views on YouTube  
**218,603** unique opens  
**639,370** impressions on Facebook, Instagram and Twitter (organic and paid)  
**390,728** program marketing impressions

**Nominated for Mid-South Regional Emmy Award**

**SUPPORTING PARTNER:**  
 Z. Smith Reynolds Foundation

*"This is wonderful! I was born at Katie B. Reynolds Hospital, a legacy in the Black community of Winston-Salem."*



## Music at the Museum

This original PBS NC series showcases our state's diverse musical landscape with live performances at the North Carolina Museum of Art in Raleigh. Featuring roots, hip-hop, Americana, country, Latin jazz/fusion, electronic and soul performers, this dynamic local arts series was shared with statewide audiences by livestream and broadcast.

*Music at the Museum Featured Artists:*  
 Violet Bell, Lorena Guillén Tango Ensemble, Early Gray, Chatham Rabbits, Charlie Smarts, Lakota John, XOXOK, Tumbao, Rissi Palmer (featured above), Lydia Salett Dudley with Jazz Xpressions

**142,298** broadcast impressions  
**442,956** social media impressions  
**27,198** unique email opens

**SUPPORTING PARTNERS:**  
 NC Department of Natural and Cultural Resources, Come Hear NC, NC Museum of Art



# PBS Wisconsin

*DEI project discussions for design teams*

## **Topic Examples:**

- Accessibility for different audiences and media types
- Color contrast and inclusive typography
- Writing inclusive alt text for images
- Cultural sensitivity in character animation
- Equitable hiring and interviewing for creative positions
- Navigating biases on a majority white team
- Design considerations for older people
- Designing for non-native English speakers
- Advocating for more diversity with producers and other teams
- Sourcing and choosing photos



# January

Global Family Day (Jan 1)



# February

Black History Month



# March

Women's History Month  
Gender Equality Month



# April

Arab American Heritage Month



# May

Asian Pacific American Heritage Month  
Mental Health Awareness Month



# June

LGBTQ+ Pride Month





# July

International Non-Binary  
People's Day (July 14)



# August

Diversity Awareness Month



# September

Hispanic Heritage Month



# October

National Disability Employment Awareness Month



# November

Native American Heritage Month



# December

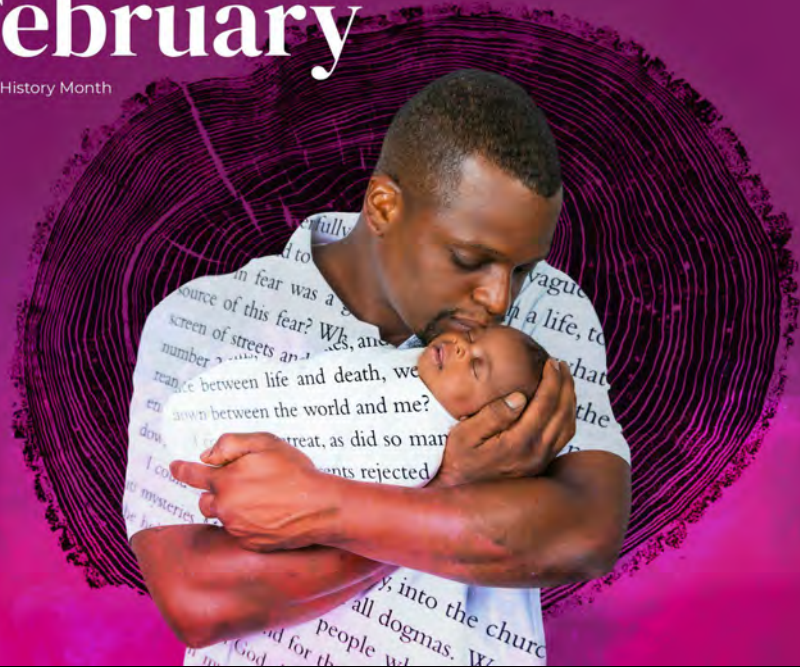
Winter Solstice  
(Dec 21)





# February

Black History Month



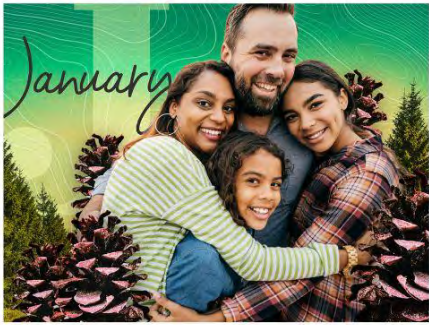
**[Untrue] Stereotype:**

Black fathers as “absent” and  
Black children as “fatherless”

**I intentionally searched for:**

“Black father with baby”  
“Loving Black dad with kid”  
“Black man hug”  
“African American father”





## Once you've chosen your images...

1. **Always credit** the photographer.
2. **Pay for images** or donate to the photographers.
3. **Write captions** that highlight diverse identities.
4. Always include **alt text** for accessibility.





# Blog Post: See list of inclusive stock photo sites we love!

The screenshot shows the Greater Public website interface. At the top left is the logo 'GREATER PUBLIC' with a red underline. The navigation menu includes 'Member Resources', 'Blog', 'Events & Training', 'Public Media Jobs', 'Direct Mail Services', and 'About'. A search bar on the right contains the text 'please search terms' and a magnifying glass icon.

The main content area features a breadcrumb trail: 'Home > The Greater Public Blog > How to Choose Inclusive Images for Public Media Marketing'. The article title is 'How to Choose Inclusive Images for Public Media Marketing'. The date is 'September 20, 2022' and the discipline is 'Equity & Inclusion'. The author is 'Acacia Betancourt' with a small profile picture and the word 'Author' below it.

The article image shows two men, one with a beard and glasses, embracing on a couch. To the right of the article is a sidebar with the heading 'MORE ON THE BLOG'. Under 'Latest Articles', there are three items: 'Great Ideas to Generate Corporate Revenue for Classical Music (and Increase Engagement too!)', 'Improved Recapture and EFT Conversion: A Sustainer Journey with KERA', and 'NHPR Revitalizes Membership Drives with Focus on Sustainers'. Below this is a 'Disciplines' section with links for 'Membership' and 'Corporate Support'.



# Tips & Takeaways



# 1

Find opportunities for white people to be **supporting** characters in images.





# 2

**Be specific** with your search terms,  
even if it feels uncomfortable.



# 3

Ask yourself

**“Who is not included?”**

and make a list of who SHOULD be.



# 4

## **SLOW DOWN.**

It takes more time, but it's worth it.

Run your image choices by  
someone that's different from you.





# 5

Choose images that

**challenge stereotypes.**

Make unexpected choices. They'll make what you create more interesting.



# How to *Intentionally* Choose Inclusive Images

Free  
Giveaway!

**Project Name:**

## Inclusive Demographic Checklist

When choosing a group of images, use this checklist to ensure that you've included people with a wide range of identities and backgrounds:

### Races & Ethnicities:

- Black, African American
- Latine/x or Hispanic
- Asian, Pacific Islander
- Middle Eastern
- Caucasian
- Multi-racial or multi-ethnic

### Genders:

- Women (and girls)
- Men (and boys)
- Transgender or non-binary
- Other genders

### Abilities & Body Types:

- People with various disabilities
- People with larger bodies
- People with a wide variety of different body types, shapes, and abilities (reflect reality!)

### Ages:

- Babies
- Young children
- Teenagers
- Young adults
- Adults in middle age
- Elderly people

### Other identities:

- Various religions or cultural clothing (including people wearing hijabs, etc.)
- Pregnant people
- People with intersectional identities (more than one identity listed here)
- People in roles or careers not typical for their identity that counter stereotypes
- Couples and families (same-sex or interracial, couples etc.)

*Note: Not all aspects of one's identity are visible in a photo, and not all identities are included here.*

## Photo Selection Tips

- 1** Find opportunities for white people to be **supporting characters** in images.
- 2** **Be specific**, even if it feels uncomfortable. It's okay to search for particular identities (e.g., "latino man in a wheelchair").
- 3** Ask yourself "**Who is not included?**" and "**Who should be included that usually is not?**"
- 4** **SLOW DOWN.** Finding more inclusive images takes a bit more time and intention, but it's worth it. Run the photos by someone different from you.
- 5** Choose images that **challenge stereotypes**, and make unexpected choices. They'll make your design more interesting.

BREVITY & WIT



# Take Our Survey!

<https://notionforms.io/forms/public-media-design-needs-13stcp/>

*(One lucky respondent will win a **\$100 gift card!**)*





# Questions?

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# Thank you!

Stay in touch by signing up for our  
newsletter at [www.brevityandwit.com](http://www.brevityandwit.com)



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